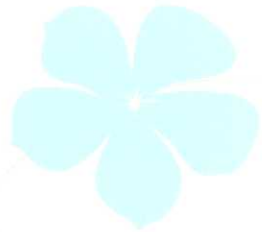
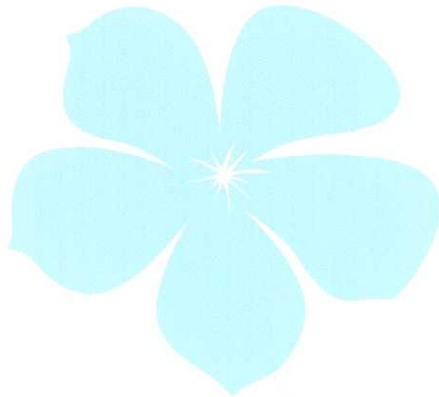




**Hi**



**We're Hawaiian Telcom -  
bringing you the great service  
you deserve.**



**We're your new locally based  
telecommunications company.**



Hi,

Here at Hawaiian Telcom, we know first impressions count. So we'd like to start out by saying "**Thank you for your business!**"

As we grow, we'll work hard to provide outstanding customer service and a full range of products to keep you connected to your world.

**Have questions? We're here to help**

Whether you'd like to know about a local or long distance service calling feature, find out where to pay your bill, or get information about our wireless calling products and plans, we're close by. Call our customer service line at 643-3456, or use the enclosed list to find the Hawaiian Telcom store or authorized dealer near you.

Our **helpful representatives always take the time** to listen and provide the great service you deserve.

**Watch for your new statement**

Your new Hawaiian Telcom statement is coming soon. It's one of many changes you'll notice as we work to serve you better.

**Expect more from Hawaiian Telcom**

We combine responsive, locally-based customer service with a full range of telecommunications products and services – including local, long distance, Internet, wireless and yellow pages – to keep you connected to your world.

Thank you for growing with us.

To find out more, **call us at 643-3456 or visit [hawaiiantel.com](http://hawaiiantel.com)** and say hi.

Aloha,

A handwritten signature in black ink that reads "Michael S. Ruley".

Michael S. Ruley  
Chief Executive Officer  
Hawaiian Telcom